Updating Your Online and Mobile Banking Information



Follow these simple steps to update your online or mobile banking information.

Set Account Security Set Your Account Questions through Alerts through **Online Banking Online Banking** 1. Log into Online Banking 1. Log into Online Banking a. Select Branch Name, a. Select Branch Name, input Member Number and input Member Number and Personal Access Code (PAC) Personal Access Code (PAC) Branch Name MESSAGES AND ALERTS 2. On the left-hand Main side select 'Profile PROFILE AND PREFERENCES Member Number And Preferences' Login 3. Select 'Change Security Questions' from the expanded selection On the left-hand side select 'Messages 4. Tick 3 questions from the list And Alerts' of questions you wish to have as your security questions 3. Under 'Alerts' click, get started today Change Security Questions Input the answer 4. Under 'Add A New Alert' to each question two sections appear Question 1 What is your father's middle name? in the box available a. Security Alerts b. Balance And Activity Alerts 6. Click 'Next' at the bottom Click 'Get Started' under the alert you wish to setup 7. Review your selection Follow the steps and confirm 8. Click 'Next'. all fields.

NEXT

Visit **wfcu.ca** for more information and to see 'How-to' videos.

Access Code (PAC)

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MESSAGES AND ALERTS

ALERTS

PROFILE AND PREFERENCES